

TERMS AND CONDITIONS

INTRODUCTORY PROVISIONS

These Terms and Conditions are valid for purchases online on www.filmpiatalod.sk. The conditions define and specify the rights and responsibilities of the seller /company/ and the buyer /customer/. These Terms and Conditions in their current wording represent the content of the contract of purchase concluded between the seller and the buyer.

Company:

Hulapa film, s.r.o., Riazanská 36,831 03 Bratislava ID: 45461163, TAX ID: 202300154, VAT: SK202300154

The buyer confirms by submitting the order that the consent with the Terms and Conditions and these will apply on all the relations between the seller and the buyer when concluding a contract of purchase as well as on potential claims on goods.

ORDERING GOODS

All orders placed on the sites of www.filmpiatalod.sk are binding for both parties. When placing an order the buyer confirms that he or she has read and understood these terms and claim conditions. The seller confirms that the order has been accepted by sending an order confirmation e-mail.

PRICE OF GOODS

In case of most items the price depends on the selected size, therefore various prices may appear for next to model. These prices are always displayed transparently on the sub-site next to individual products. All prices listed with the products are final with VAT. The price of goods does not include the price of shipping based on the selected method of delivery.

CANCELLATIONS – BACKING OUT OF THE CONTRACT OF PURCHASE - AND RETURNS

In case that you wish to cancel you order, which has not been dispatched, please, contact us as soon as possible. If you order has already been paid for, we will return the money within 15 days to the same account the payment was made from. In line with Article 6 of the Commercial Code No. 367/2000 as amended **the buyer has the right to back out of the contract within 14 days from the delivery date /not applicable for collecting the goods at the seller's operation in person/.**

When using the right to back out of the contract, please, inform us about your decision in writing via a letter sent by post to our address: Hulapa film, s.r.o., Riazanská 36,831 03 Bratislava.

If you decide to back out of the contract it is necessary to return the goods undamaged with no signs of use or wearing in the original package with the purchase receipt enclosed, by sending it back in the given period of time /the date of posting being determining/. Address: Hulapa film, s.r.o., Riazanská 36,831 03 Bratislava. We recommend you to send the goods in an insured delivery. We do not accept goods returned by the means of pay on delivery shipment.

If all the above-stated conditions for goods returns are met the money for the goods will be returned to the buyer to his or her account within 30 working days after the goods is delivered and checked.

We also reserve the right to cancel your order of goods if we are not able to deliver it to you because it is sold out /however, we often update the goods on stock and it is only possible to order the good on stock, so this should be an exceptional case/. We will inform you about cancelling your order immediately by phone or e-mail. If the payment of the purchase price of the goods has already been made, the financial means will be returned to you within 15 days to the account from which the payment was made, unless agreed otherwise.

DELIVERY PERIOD

We do our best to dispatch your order in the shortest time possible, **usually from 1 to 3 working days, but not later than within 7 working days**. The customer is informed via an e-mail within 24 hours from the expedition when the delivery is dispatched.

Please, take in consideration that the delivery period of the Slovak post usually takes from 1 to 3 working days or 24 hours in case of courier services.

If you have received neither the goods nor a delivery notice by the post office within 7 days from the time you received our e-mail announcement of expedition, please, contact your local post office as well as our office on info@hulapafilm.sk. The seller is not responsible for delayed delivery caused by the postal services or courier or for damages of goods caused by the postal services or courier.

In case you select a payment in advance on our bank account we only dispatch the goods when the entire sum is credited on the account /i.e. including the postal fee/.

We reserve the right to prolong the delivery period in case that unexpected circumstances appear. The buyer is immediately informed about any such extension of the delivery period.

SHIPMENT METHOD AND FEES

We ship the goods via the Slovak Post Office as 2nd class letter or package or an express delivery by courier. The postal fee depends on the total weight of the ordered products.

If you need to deliver the goods outside of Slovakia feel free to contact us.

MEANS OF PAYMENT AND FEES

We currently accept the following methods of payment:

Cash on delivery - the price of shipping outside of Slovakia depends on the official price list of Slovak Post Office. You can check the official rates here: <https://www.posta.sk/en>

CLAIMS ON GOODS AND GUARANTEE PERIOD

Every delivery contains an invoice – a tax certificate which also serves as the certificate of guarantee. If the invoice is missing in the delivery, please, contact us as soon as possible via e-mail on info@hulapafilm.sk **The**

guarantee period set by the law is 24 months from the acceptance date of the goods by the customer.

If you want to lodge a complaint on the goods purchased in the internet store www.filmpiatalod.sk, you may wish to inform us in advance via e-mail on info@hulapafilm.sk

The reclaimed goods must be delivered along with the confirmation of payment as well as description of the defect to the address: Hulapa film, s.r.o., Riazanská 36,831 03 Bratislava. Please, do not send us the reclaimed goods via 'cash on delivery'.

Damage caused to the product by using it out, will not be considered a justified reason for a claim.

The seller binds to inform the buyer about the justifiability of the claim and the procedure of handling it within 7 days from receiving the claim. In case that the claim is justified, the buyer binds to handle the claim within 30 days from receiving it. The reclaimed goods will be exchanged 'item for item' and we will send it to you at our cost or we will return the money to the buyer including the delivery fees.

PROTECTION OF PERSONAL DATA

The seller collects the personal data of the customers with their consent, which concerns the name, address, telephone number and email connection. These data are mostly used for making the potential future orders by the customer more convenient. We respect your privacy.

The administrator of the online store www.filmpiatalod.sk declares that the collected personal data will be used exclusively for the communication with the customer. The administrator will not provide these data to the third person without consent of the owner of these data nor use them to make commercial offers.

FINAL PROVISIONS

Terms and Conditions are valid unless new Terms and Conditions are issued. These Terms and Conditions are binding in the wording published on the internet website www.filmpiatalod.sk on the date of placing the online order unless there is another written agreement concluded between both parties. By placing an online order the buyer without reservations accepts all the provisions stated in the Terms and Conditions in the wording valid on the date of placing the order as well as the valid price of the ordered goods and delivery fees.